



ACCESSIBILITY (ADA) GUIDE

LA Pride welcomes all people with disabilities. We are continuously striving to enhance our efforts to ensure access to event amenities without limitations based on abilities.

Please read this informational guide thoroughly before sending an inquiry email. For any accessibility-related questions not answered in this guide, please email us at intheknow@lapride.org. We welcome and encourage all feedback and suggestions from our guests with disabilities. We will do our best to assist you and address your accessibility needs.

WHEELCHAIR ACCESSIBILITY

The venue is navigable for guests with mobility disabilities. The event is held in a park made up mostly of flat, well-maintained grass and hardscape. There are wide, hard paths, ADA viewing areas in both GA and VIP, and all activity and vendor areas are accessible.

Guests must be able to navigate the festival grounds on their own or with the help of a companion. If you need assistance finding your most accessible route around the event, please visit us at the Accessibility Services Hub.

We encourage all guests with mobility disabilities to utilize personal forms of transportation, including wheelchairs and scooters. Crutches, walkers and canes are also permitted. Charging stations are available for motorized mobility devices. Guests should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20 amp circuit.

ACCESSIBLE PARKING

There is no parking on site. However, there are some paid parking lots close to the park. Be sure to check what time the lot closes. The headliner does not go on stage until 10PM.

RIDESHARE

Pick-up/drop-off location is on N Spring Street at W College St.

ADA DROP-OFF AND ENTRANCE

The ADA entrance into the venue is located on N Spring St, at Sotello. You may be dropped off at this entrance, but this area is for drop-off and pick-up only, there is no parking there.

ACCESSIBILITY SERVICES HUB

Please stop here to get your accessibility wristband. This wristband is free of charge and grants you access to the accessible services and the ADA viewing area.

There is no accessibility pre-registration before the event - this is all done onsite at the event.

The Accessibility Services Hub is conveniently located just past the accessible entrance next to the lockers. The exact location of this hub will be labeled on the event map. At this location, you can:

- Learn about accessibility services and receive answers to your questions
- Receive an accessibility wristband
- Effective Communication check-in
- Register service animals

Wristband Policies

- Accessibility wristbands are valid for the duration of the festival.
- DO NOT remove your wristband for the duration of the festival.
- One (1) accessibility companion wristband will be issued per guest with a disability.

If a person with a disability wishes to change their companion, they can obtain a new accessibility companion wristband by returning the formerly used companion wristband to the Accessibility Services Hub, where it will be replaced. We are unable to reissue any accessibility wristbands unless the original wristband is brought back to us to be reissued.

ACCESSIBILITY SERVICES HUB

There will be accessible viewing platforms - one in the GA section, and one the VIP section - for guests with disabilities, plus one companion.

Accessible Viewing Area Policies:

- Companions may be asked to stand in the back of the viewing area if capacity is reached.
- Viewing Areas are non-smoking.
- Guests are not allowed to save spots.
- If a guest or companion is not-present for longer than 30 minutes, their spot will be given to another guest with a disability
- Do not block the view of the guests behind you.
- All seating is first come, first served.

SERVICE ANIMALS

Service animals are permitted, however, **emotional support animals, therapy animals, companion animals, and pets are not permitted into the event.** Any animal whose task is to provide protection, emotional support, well-being, comfort, or companionship is not considered a service animal and will not be allowed into the venue. Only service animals that have been individually trained and are under the proper care of their owners will be allowed within the premises.

The following guidelines must be followed:

- All service animals must be verified by the Accessibility Coordinator or Manager before entering the event venue.
- Once verified, service animal handlers are required to fill out a Service Animal Agreement before proceeding into the event grounds. Once signed, service animals will receive a service animal wristband or tag to indicate verification.
- Service animals must remain by the handler's side at all times and must be harnessed, leashed, or tethered.
 - If these devices interfere with the service animal's work or if the handler's disability prevents the use of these devices, the handler must maintain control of the animal through voice, signal, or other effective controls.
- Service animals must be housebroken and should use the service animal relief area.
- Anyone bringing an animal will be responsible for and liable for any damage or injury caused by the animal.

- All service animals should have legally required vaccinations. The Accessibility Coordinator or Manager may ask for proof of vaccination during the verification process.
- All service animals must receive a service animal credential at an Accessibility Services Hub in order to enter the venue.

We ask that you do not leave your animal in your car while you're attending the event, as vehicles without active air conditioning may become too hot and unsafe for any animal.

EFFECTIVE COMMUNICATION REQUESTS

We accept requests for any of the following services:

- ASL Interpretation
- Other forms of Effective Communication (such as: live captioning, large format print/braille literature, guided tours for guests with visual disabilities, assistive listening devices, or any other accommodation not listed)

To ensure adequate time for planning, requests for these services should be made no later than 30 days before the event. While we will strive to accommodate requests submitted less than 30 days prior to the event, we cannot guarantee fulfillment after the cutoff date. The cutoff date for this event is May, 9th 2024. To submit a request, please fill out the [Effective Communication Request Form](#).

Once you arrive, please check-in at the Accessibility Services Hub to be connected with our interpreting team.

ADDITIONAL INFORMATION

- First Aid: We will have a First Aid station, noted on the event map. Professional event medical staff can provide assistance to your medical needs.
- Special Dietary Needs: The event will have food vendors that provide gluten-free, vegan, and dairy-free dietary options.
- Prescription Medications: All prescription medications must be in the original manufacturer container with your name on it, which matches your government-issued photo ID. Please only bring a sufficient amount of medication for the duration of the event. Your medications must be cleared by the medical team at the event entrance.

- Other Services: If you require assistance on account of pregnancy, nursing, or breast milk pumping, please reach out to the information team at intheknow@lapride.org.

COMMENTS, QUESTIONS & SUGGESTIONS

To help us continually make our event more accessible, we encourage you to contact us at intheknow@lapride.org for any of your accessibility-related needs. Additionally, if you have any questions about our accessible policies or services, please don't hesitate to reach out to us.

We hope you find this guide informative, we look forward to seeing you at LA Pride in the Park!